Realizing Hopes & Dreams

VILLA ESPERANZA SERVICES 2005–2006 ANNUAL REPORT







It is the spirit of our children, adults and seniors that inspires and challenges us to do whatever it takes to ensure their hopes and dreams are realized. You make a difference.

On the cover: Mia, a 2-year-old, is in our Integrated Preschool where children ages 2–5 with developmental disabilities can grow, learn and play with typically developing peers.



"Help others achieve their dreams and you will achieve yours." —Les Brown

Dear Friends:

Villa started as a dream. In 1961, parents of special needs children dreamt of having a place for their children to learn and grow. Villa's dreams did not stop there. Today, Villa provides comprehensive programs for every child, adult and senior we serve. While it is their needs that drive us, it is their spirit that inspires and challenges us to grow and adapt as their capabilities demand. As we fulfill the dreams of the individuals we serve, we also fulfill the dreams of Villa as an organization.

When you start an organization based on a dream you find that the only constant is change. Because Villa focuses on our participants' capabilities rather than their disabilities, we find ourselves creating new programs and restructuring our current programs to meet their needs each year. When Villa sees that a child or adult is ready to move to their next stage in life, we create a bridge for them ensuring that they are successful. We strive to be a Center of Excellence with qualified staff, comprehensive programs, and advocacy for families and participants who feel productive and proud to be a part of Villa.

We have dreams for every individual we serve....we dream for children newly diagnosed with autism; we dream for adults who want to live independently; we dream for individuals who want to advance in their careers and work in the community. We make those dreams a reality, and then start dreaming again.

Villa does not dream alone. Thanks to the many generous and supportive partners like you, who help us achieve our dreams.

Jim McDermott Chairman Board of Directors Villa Esperanza Services

Sotie Celule Geleon

Dottie Cebula Nelson Chief Executive Officer Villa Esperanza Services



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Our School

Villa Esperanza Services school has seen a dramatic shift in the population we serve. In the state of California there has been an increase in the number of children diagnosed with autism; Villa has also seen this increase. Currently, over 50% of the children we serve have a diagnosis of autism and 85% of all our children are non-verbal.

Villa's special needs school supplements the public schools who cannot serve our population. We are the only school in the San Gabriel Valley that provides the services school districts and families need for a child with moderate to severe autism and other developmental disabilities.

As our students grow into adulthood, programs need to be put in place to address the issues that they will face as they leave school and transition into adult life. Our Career Exploration Program, a 90-day pilot project that provides pre-vocational training to meet the transitional needs of high school students with special needs, has been launched with tremendous success. The goal of the program is to offer high school students with special needs the preparatory employment skills necessary for community placement upon graduation.

Villa's School has undergone significant growth in the past two years from 40 children to the maximum of 75 this year. A high school class was added over two years ago, and we are pleased to say we now have four high school classrooms. Villa's students are referred by 24 different school districts. We are proud to be a part of helping each child make their dreams come true.





The Angel Frames Project: To a family who has a child with a developmental disability, communication is often one of the greatest challenges. Angel Frames, an on-going art therapy project, provides our children with a means to communicate their thoughts and feelings, wants and needs, fears and concerns. It gives the parents of our children at Villa a glimpse of the inner life of their children.

At the beginning of the eightweek art program, Steven, age 14, would hide in the next room and only peek in to see what was happening. By the end of the eight weeks, he had created a wonderful, colorful piece of art; and was often covered in paint while he happily participated in the art project!



Imagine your frustration when someone doesn't understand what you are saying, imagine that same scenario but you don't have the ability to speak. This is a daily struggle for the children we serve. With the help and hard work of our Speech Therapists, children are learning to communicate using other methods like **PECS (picture exchange** communication system), sign language and computers. We are also seeing great strides in communication between students and their families: successes like saying 'mom' for the very first time at age 5; or putting two words together like 'apple juice' at age 2 ½. We are seeing dreams come true. Every step taken is a gift!

Hjelte-Phillips Speech & Language Center

It is estimated that communication disorders, including speech, language and hearing disorders, affect one out of every 10 people in the United States. The majority of the children, adults and seniors Villa serves fall into this category. Because communication is one of the biggest challenges for children and adults with special needs, Villa's Hjelte-Phillips Speech and Language Center takes whatever measures necessary to meet the child and engage him at his level. Our program is the only non-profit speech and language center in the San Gabriel Valley that serves individuals with moderate to severe developmental disabilities and severe sensory needs.

We have professional, experienced and caring speech and language therapists who provide evaluation and treatment of a variety of communication disorders, including individuals diagnosed with autism. Many children start with a very limited vocabulary if they use any words at all. Through speech therapy they are able to progress from saying basic words to sentences that express their wants and needs.

As we continue to grow we will expand our service hours to meet the growing need for after school therapy programs and programs for adults and seniors. These programs include, Early Intervention classes (for parents and children) aquatic speech therapy, and social communication groups. We are committed to providing the highest quality speech therapy to our children and the community.

When our children and adults are able to communicate, their behavior issues subside and they are able to focus more on learning. Many of our children and adults have formed friendships through their speech and language sessions.



Our Dimensions and the Adult Day Program

Dimensions is a day program that wins praise for the caring atmosphere where adults with developmental disabilities learn life skills and pre-vocational skills such as cooking, cleaning and using a computer. They also enjoy arts and crafts, dance activities, and taking trips to popular community attractions such as the County Fair. Our Dimensions program is designed to develop and maintain an individual's functional, cognitive, and behavioral skills required for successful integration into the community. Our program serves adults 18 years and older who no longer qualify for public school funding and/or who have retired from a work program.

As the population of older adults and persons with disabilities continues to grow there will be a need for more services and programs. To help meet this need Villa offers an Adult Day Program (ADP). It is the only one in the area that includes a health component. The program assists developmentally disabled adults and at-risk seniors who need a nurturing and safe environment during the day. This innovative community-based program offers social and recreational activities and limited therapeutic services. Activities available include arts and crafts, light exercise classes, field trips, computer lab, games and an on-site library.

Achievement means something different to each of us and through our Dimensions and Adult Day Programs we are able to help individuals realize their dreams.





Sharon first started in **Dimensions with difficulty** socializing and communicating with others. She would stare and not respond and any change in her routine would cause her to become extremely upset. With the love and care provided by our **Dimensions Staff we have** seen a dramatic change in her social interactions with others. Now, she greets her friends and staff without prompts and engages in social activities. Sharon also works in our Villa Campus Store, preparing, cooking, taking phone orders and assisting customers with their purchases. Sharon's coworkers were asked how they like working with her, they responded, "Sharon is very nice. Sharon has a good sense of humor. Sharon is my friend and she helps me." Sharon also serves as our client reporter.



In February, 31-year-old David applied for a supervisory position with Villa's Malibu work crew. David was one of our pre-vocational workers with a developmental disability who worked on the beach crew. He met all criteria for the position, and because of his prior experience on the crew, knew more than many applicants who did not have special needs. He was interviewed and awarded the job! David passed his 90-day probationary period and is doing extremely well.

Keith transitioned from our Group Supported Work Program to a job as cart attendant at Target. He recently passed his 90 day probationary period with flying colors! Keith is a peer mentor for the Vocational Program's customer service trainings where he helps current clients acquire customer service skills in preparation for potential community placement.

Our Employment, Residential & Independent Living Programs

Villa believes everyone should feel empowered and trusted and be as independent as possible. That is why we are proud to provide Employment and Transitional programs, Residential and Independent Living Services (ILS) in Los Angeles and Ventura Counties. These programs assist adults 18 years of age and older to live and work independently in the community. With dreams of living independently and earning a paycheck, adults with developmental disabilities reach their full potential with the help of our dedicated and professional staff.

Our Employment and Transitional Programs provide the bridge that supports individuals transitioning to new places in their lives. Our program provides the opportunity to enhance community spirit by partnering with a variety of local companies. Independent vocational skills are fostered by our job coaches in group and individual placements. A variety of employment opportunities are offered, such as landscape maintenance, retail operations, food preparation, janitorial and clerical work. We also encourage our clients to strive toward a job of their choice. Our Program is nationally accredited through the Commission on Accreditation of Rehabilitation Facilities (CARF).

Villa is home for over 75 adults living in our 9 houses and 6 apartments in Los Angeles and Ventura Counties. Many families find that, like typical individuals, their adult children are ready to leave home and live more independently. While they keep close ties to their parents, siblings and extended families, Villa's residents form close-knit families within their group home. They serve as support systems and friends to each other, enjoying dinners, going to the movies and dancing. With the help of our Independent Living Skills program we provide guidance to the adults in such areas as money management, cooking, social skills, community resources, and health and safety. Families feel comfortable with their children living independently when programs like our ILS and the Villa family are here to help.



Our Care Management Outreach Collaboration

Villa has many comprehensive programs, and we serve people at every stage of life. Villa recognizes that many elderly individuals have developed disabilities that limit their ability to care for themselves without additional resources. Although our programs primarily focus on children and adults with developmental disabilities, we apply the same care and resources for people with other disabilities.

Lack of adequate services can compromise personal safety and negatively affect the management of health problems. Villa's Care Management Outreach Collaboration (CMOC) provides case management services to help those in need find the most appropriate services to manage their health conditions and their homes more safely. Through this program we assist family members and caregivers and reach out to isolated adults and seniors. A unique program within CMOC called Care for Caregivers, provides community education, outreach, support and supplemental services to caregivers. We are proud to administer an inclusive, regional model serving over 550 individuals each year in 41 cities in Los Angeles and Ventura Counties.

CMOC's professionally trained staff work with over 20 agencies, including regional centers, senior centers and community agencies, health care facilities and municipalities. Our staff work to gather referrals, provide assessment and connect individuals to the services needed to continue living at home.

Our goal and dream is to continue to provide assisted living services and community education to socially and economically disadvantaged adults and seniors desiring continued independence at home.





Our CMOC program was able to help Charles and Linda, both with a developmental disability, when they needed help finding a new home. In their previous apartment building they displayed acts of heroism when they escorted two elderly people out of the building filled with smoke to safety. They were also the ones who first called 911 when they noticed the smoke. Villa is proud to assist those in need the way Charles and Linda did.



"How wonderful it is that nobody need wait a single moment before starting to improve the world." —Anne Frank

Our Volunteer Program

Villa's Volunteers certainly do not waste a moment in improving the lives of the very special children, adults and seniors we serve. Last year, over 400 volunteers gave more than 6,500 hours of service. Villa is fortunate to have such committed individuals support our programs with their invaluable time and talents. Amazingly, our volunteers will tell you that they are even more fortunate for having had the chance to work with Villa's children, adults and seniors.

Volunteers support us in a range of activities that include working directly with our children and adults in their classrooms or day programs; improving our facilities by painting, cleaning or rebuilding; coordinating special fundraising events; and helping us in our office with clerical support.

Our volunteers are dynamic people just as diverse as the people we serve. In addition to individual volunteers, Villa enjoys many strong partnerships with local schools, churches and service organizations including the following:

Boy Scouts of America Circle K, Pasadena City College Fair Ladies Auxiliary Flintridge Preparatory School Flintridge Sacred Heart Girl Scouts of America Kiwanis Club of Pasadena La Salle High School Lions Club of Pasadena Loyola High School Mayfield Junior School

Mayfield Senior School National Charity League, San Marino Chapter Occidental College Shakespeare League Tournament of Hope Committee Villa Esperanza Caring Hearts Villa Esperanza Guild Villa Esperanza Services Board of Directors Villa Esperanza Services Emeritus Council Villa Esperanza Services Housing Board



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Our Donors

Villa Esperanza Services is a special place, serving special people and we know that we could not have made it for 45 years without your support. Every gift makes a difference! Thank you.

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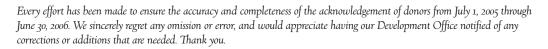
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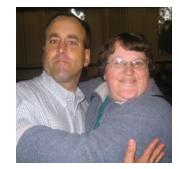
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Betty De Santis Residential Award-Carl Norgaard

The Michael Canter Star Awards-Sandy Grant Steven Shu David Pisciotto

Elene Chaffee Loebbecke Employee of the Year Awards – Keith Johns Damon Sickman

Dimensions Achievement Awards – Kerry Goodman David Oberlander

Dottie Nelson Outstanding Participant of the Year Award– Terry Pitts

Community Outreach Awards – Charles Lucas Linda Lucas



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Twin Palms Restaurant, Heavenly Halo Award

Frank D. Lanterman Regional Center—Diane Anand, Executive Director, Luminous Leadership Award

Tri-Counties Regional Center—Omar Noorzad, Executive Director, Celestial Champion Award



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THE ANN AND ERNEST LOEBBECKE ENDOWMENT FUND Exists as a constant—a bedrock—to safeguard Villa's future.

THE DONALD H. ALBECK EDUCATION FUND Serves to encourage Villa Esperanza staff who seek college and graduate level degrees by providing limited financial assistance for educational development.

ANNE M. CEBULA RESPITE FUND Gives support services for family caregivers providing daily care for a loved one.

HELEN A. NELSON FUND Provides any supplemental needs or additional resources for our Care Management Outreach Collaboration Program.

THE GEORGE SCHARDT MEMORIAL CLIENT ASSISTANCE FUND Assists clients in need when a family is unable to provide new clothing or funds for recreational and educational outings.



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"Let us think of education as the means of developing our greatest abilities, because in each of us there is a private hope and dream which. fulfilled, can he translated into benefit for everyone and greater strength for our nation." -John F. Kennedy



"One of the most difficult things to give away is kindness; it usually comes back to you." —Anonymous

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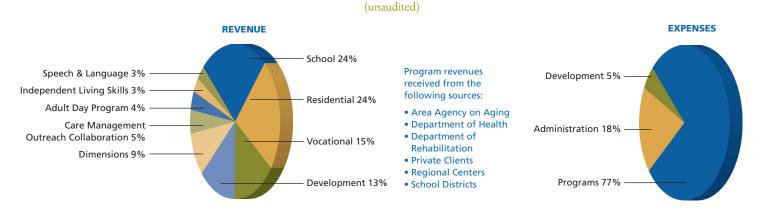
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Villa Esperanza Services 2005–2006 Financial Summary



¹⁶ Villa Esperanza Services 2005–2006 Annual Report

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Providing Love, Care and Hope for Individuals with Disabilities and their Families since 1961 2116 East Villa Street Pasadena, CA 91107 www.VillaEsperanzaServices.org

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Villa Esperanza Services is a place where families know their loved ones will be cared for with respect and encouragement to reach their highest level of independence. Please help make their dreams a reality!

Villa Esperanza Services touches the lives of over 1000 individuals each year helping their dreams come true in Los Angeles and Ventura Counties.

MAIN OFFICE

Villa Esperanza Services 2116 East Villa Street Pasadena, CA 91107 Tel 626-449-2919 Fax 626-449-2850 www.VillaEsperanzaServices.org

ADDITIONAL PROGRAM SITES:

Adult Day Program

Westminster Presbyterian Church, Morrison Hall 1757 North Lake Avenue Pasadena, CA 91104 Tel 626-398-4435 Fax 626-398-4707

Care Management Outreach Collaboration

Under One Roof Human Services Center 80 East Hillcrest Drive, Suite 103 Thousand Oaks, CA 91360 Tel 800-661-3359

Dimensions 2090 East Villa Street Pasadena, CA 91107 Tel 626-449-2919 Fax 626-449-2850

Employment & Transitional Programs and Independent Living Skills 2410 East Thousand Oaks Boulevard Thousand Oaks, CA 91360 Tel 805-446-1939 Fax 805-446-1959

Hjelte-Phillips Speech & Language Center 490 North Craig Avenue Pasadena, CA 91107 Tel 626-795-8355 Fax 626-449-2850

RESIDENTIAL SITES:

In Pasadena: Allen House Brown House Chester House Dominion/Morehart House Murphy House Stahl House Villa Apartments Wagner House Wynn House

In Thousand Oaks: Norgaard House

